Making Your Measurement Matter: The AAHPM & HPNA Measuring What Matters Project (TH336)

David J. Casarett, MD MA, University of Pennsylvania Perelman School of Medicine, Philadelphia, PA
Sally A. Norton, PhD RN FAAN, University of Rochester School of Nursing, Rochester, NY
Sydney Morss Dy, MD MSc, Sidney Kimmel Comprehensive Cancer Center of Johns Hopkins, Baltimore, MD
Keela Herr, PhD RN AGSF FAAN, University of Iowa College of Nursing, Iowa City, IA
Joseph D. Rotella, MD MBA FAAHPM HMDC
Katherine Ast, MSW LCSW, American Academy of Hospice and Palliative Medicine, Chicago, IL
Dale Lupu, PhD, American Academy of Hospice and Palliative Medicine, Chicago, IL

Objectives

- Describe the rationale and methods for the development of the AAHPM & HPNA Measuring What Matters (MWM) portfolio of hospice and palliative care quality measures.
- Identify three potential examples of implementing the MWM measures, with emphasis on both benefits and challenges of implementation.
- Describe next steps in the MWM project, including partnering with key stakeholders to develop a strategy for advancing measurement opportunities in our field and aligning with other national quality initiatives.

Leaders of AAHPM and HPNA’s Measuring What Matters (MWM) project will address how hospice and palliative care providers can integrate MWM’s measures into their quality improvement programs and use MWM results to promote hospice and palliative care as part of system innovation.

Because few of the national quality programs fit easily with palliative care concerns and goals, palliative care practitioners have been challenged to find applicable quality measures that can be benchmarked nationally. In 2013 and 2014, AAHPM and HPNA jointly undertook a consensus project to create a portfolio of recommended performance measures suitable across all hospice and palliative care settings. The resulting MWM measures ideally would be adopted by hospice and palliative care programs, health systems, and payers to enable comparison of quality data across settings. This workshop will describe the rationale and methods for the development of MWM, identify examples of implementing the MWM measures with emphasis on both benefits and challenges of implementation, and describe next steps in the project, including partnering with key stakeholders to develop a strategy for advancing measurement opportunities in our field and aligning with other national quality initiatives.