

UNIPAC 4th Edition

Frequently Asked Questions

1. Do I need the new UNIPAC 4th edition if I have the 3rd edition?

Content is significantly updated and, in some cases, completely re-written.

2. Can the *amplifire*[™] modules be used with the 3rd edition UNIPAC books?

*The *amplifire*[™] modules are based on the updated content, but because they are learning modules that include rationale and references, they will be useful even without the 4th edition books.*

3. Can multiple people use one *amplifire*[™] module?

*No. Similar to previous posttests, the *amplifire*[™] modules may be used by one person only.*

4. What is the format of the *amplifire*[™] module? Why is it better than the 3rd edition posttests?

*The design of the *amplifire*[™] module will enable you to test your knowledge and understanding of a topic area in an environment that provides repetition of questions, links to additional information, and results. The design is uniquely structured to test your current understanding and assist in furthering your professional development through recommendations of additional resources. The *amplifire*[™] modules will take each learner to mastery.*

5. How many CME are available?

*4 CME per *amplifire*[™] module. A total of 36 for all 9 *amplifire*[™] modules.*

6. What type of credit is available?

AMA PRA Category 1 Credit[™]. Applications have been filed for AMDA and AAFP credits.

7. How do I get my CME certificate?

*AAHPM will email certificates within the first two weeks of every month. If you complete an *amplifire*[™] module in May, you should receive your CME certification by the middle of June.*

8. Can I get a certificate of completion?

Yes. Simply email info@aaahpm.org and request a certificate of completion. One will be emailed at the beginning of the next month.

9. How many times can I take the *amplifire*[™] module?

*The learner will be able to complete each *amplifire*[™] module one full time - until the content is mastered (all questions are answered correctly and confidently two times). Once mastery is achieved, the learner will be able to review the content for the life of the product (December 31, 2016).*

10. How long do I have to complete the *amplifire*[™] modules once I purchase them?

*Once you **begin** a module, you will have 120 days to complete it. For example, you may purchase an *amplifire*[™] module in May and not open it until August. The 120 day clock will start in August. The product is scheduled to expire on December 31, 2016.*

11. Why is there no PDF version (CD) of the books available this year?

The 3rd edition included a CD with a PDF of the books. This allowed the readers to search the content. The new 4th edition has been thoroughly indexed so a PDF is not available.

12. Who would be best served by the new 4th edition of the UNIPAC?

*The series may be used in fellowships, as a reference or training tool in palliative care or hospice programs, as an orientation for staff, and for board exam preparation. Anyone who wants to engage in a self study of the foundations of hospice and palliative care will benefit from the UNIPAC and corresponding *amplifire*[™] modules.*

13. Can the 4th edition of the UNIPAC still help me prepare for the board exam?

*Yes. The content is based on the best practices and current literature in hospice and palliative care and is referenced extensively. With over 2500 references, the UNIPAC series will serve as a great tool for review and study. The *amplifire*[™] modules will help you to identify and focus on areas in which your knowledge is weakest.*

14. Is there a discount for purchasing the whole set versus single books or *amplifire*[™] modules?

- *There is a discount for purchasing the book series rather than individual books.*
- **Amplifire*[™] modules are priced to be the same (\$40/member and \$50/non-member) whether purchased individually or as a set.*

15. How did you arrive at the pricing for the books and the modules?

The books are very competitively priced given the depth of the content and the work involved by authors, reviewers and editors.

16. I'm having issues with the *amplifire*[™] modules, who should I call?

Call AAHPM at 847-375-4712.

17. Can I preview the new UNIPAC books?

Books can be previewed at UNIPACS.org. Disable your pop-ups and click on the book icons. You can page through about the first 10 pages of each book.

18. Can I preview the *amplifire*[™] modules?

*Not at this time. AAHPM hopes to have a demo module available soon. However, until that time, learners can experience the *amplifire*[™] demo (with non-hospice/palliative care content) at www.knowledgefactor.com. Click on "Sample a Course." Mark your company name as "AAHPM" to avoid a sales contact.*

19. How many questions are in each *amplifire* confidence-based learning module?

There are 19 to 22 questions in each one.

20. Can I go back and review the questions after I've received my score?

Yes, you can go back and review the questions, answers and references. However, you will have access to the full learning experience of each module only one time.

21. Can I get a refund if I don't feel that the *amplifire*[™] modules are what I expected?

No. AAHPM is not able to offer refunds on any online product.

22. The "evaluate" button does not work.

*There is no evaluation component to the *amplifire*[™] module. AAHPM is working to remove the evaluate button from the webpage.*

23. Is there a group discount available?

Special orders will be considered. Please contact Terrie McKissack with specific requests at tmckissack@aaahpm.org