



## Webinar: Introducing the Longitudinal Knowledge Assessment

**December 15, 2021 | 2-3pm ET (1pm CT, Noon MT, 11am PT)**

**Hosted by AAHPM**

Mark your calendars to get your questions answered about the new Longitudinal Knowledge Assessment (LKA) option for hospice and palliative medicine (HPM) recertification (MOC) in 2022. Learn about the LKA option from ABIM and representatives from other boards who will address questions that you may have.

There is no cost and pre-registration is not required.

Join Zoom Meeting

<https://us06web.zoom.us/j/86726176175>

Meeting ID: 867 2617 6175

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This webinar is informational only. CME is not provided.

## Faculty Bios



**Florence Mickens**, Program Operations Manager, American Board of Internal Medicine

Florence has been with ABIM since 2009. She's worked in a variety of areas including exam administration, accommodations management, community engagement, and MOC program operations. Her broad experience makes her a solid resource for diplomates and other important stakeholders.



**Jo Lovell**, Sr. Manager of Credentialing and Continuing Certification of the American Board of Anesthesiology.

Jo supports the planning and administration of credentialing and continuing certification activities, including resident training, initial certification, registration processing, case management, written examination administration and continuing certification operational activities. Jo serves as the primary staff liaison to the Credentialing and Continuing Certification Committee of the ABA Board of

Directors. She has been with the ABA since 2009.



**Keith J. Mann, MD, M.Ed**, Vice President of Continuing Certification at the American Board of Pediatrics

Dr. Mann is certified in general pediatrics and is meeting the requirements of maintenance of certification and graduated from New Jersey Medical School in Newark, N.J. He completed his Internal Medicine / Pediatric residency in Delaware and Philadelphia and was Chief Resident, Pediatrics at Thomas Jefferson University/Al DuPont Hospital for Children. He completed additional Quality Improvement training at the Harvard School for Public Health and Intermountain Healthcare and earned a Master's degree in Education from University of Cincinnati.

Prior to joining the ABP, Keith was the Vice President and Chief Medical Quality and Safety Officer at Children's Mercy Kansas City in Kansas City, MO and a Professor of pediatrics at the University of Missouri-Kansas City School of Medicine. In his 10 years leading Quality and Safety at Children's Mercy Hospital, he built a Quality Improvement training program that trained over 300 faculty and staff in improvement science and over 1000 faculty and staff in introductory traditional quality improvement and lean methods. He led the development of a Board of Directors Quality and Safety Committee, integrated quality improvement into the faculty incentive plan, and helped develop a writing program to help junior faculty publish their quality improvement work. He also led efforts to markedly reduce the hospital's serious safety event and total preventable harm rate and led the development of their disclosure program. Prior to joining the ABP, he served on the MOC Committee of the ABP for 5 years and chaired the committee for 3 years. He has over 25 publications in various areas of quality improvement, patient safety, evidence-based medicine, and patient and family centered care.

In his role as Vice President of Continuing Certification, Keith is responsible for leading the continued development and implementation of the ABP's continuing certification program (also known as maintenance of certification, or MOC). He is also focused on engaging pediatricians both in contributing to the future continuing certification program and improving the communication about recent changes, with the ultimate goal of developing a program that is increasingly relevant and valuable to pediatricians while upholding high certification standards. Keith is the chair-elect of the ABMS Continuing Certification Committee and in that role helped finalize the new ABMS Standards for Continuing Certification.

**Amy Hodak**, Director of Maintenance of Certification (MOC) Administration at the American Board of Pediatrics

Amy has worked at the ABP for 13 years. She is a graduate of the University of North Carolina at Chapel Hill and holds certification as Certified Professional Medical Services Management (CPMSM).



Prior to joining the ABP, she worked in Durham, NC, as a credentialer and medical staff services manager for a hospital management organization with client contracts in over 200 hospitals and clinics across the country. Her contracts serviced multiple specialties including emergency medicine, pediatric emergency medicine, in-house pediatrics, and urgent care. She led the effort to implement and continually enhance a new database (PeopleSoft, Staffing Front Office) that reduced physician and staff burden, increased accuracy and decreased the processing time for contracting, medical staff credentialing and payor enrollment.

As the Director of MOC Administration, Amy leads her team in the administration of all four Parts of the MOC process with a focus on delivering excellent customer service. She also works as a liaison among departments and teams in the development of new MOC initiatives. In addition to her work in the MOC department, Amy is a lean coach and has helped lead the ABP's Lean journey through improvement work in value stream mapping and kaizen (improvement) workshops. She has facilitated 14 Lean workshops since 2016 and is working with other ABP departments to establish a lean daily management system.



**Angie McGoff**, Associate Executive Director at the American Board of Emergency Medicine

Angie provides strategic leadership, management, and vision to lead the development of ABEM's resident, applicant, candidate, and diplomate processes.



**Erik Tousseau**, Program Manager of Examinations at the American Board of Family Medicine

Erik has served ABFM for 15 years. He worked in the ABFM Support Center for two years before joining the Examination Team. He now leads a team of four, handling administration and program management for all ABFM exams. Erik holds Bachelor's degrees in finance and accounting and is working toward project management certification.