



# Going Further Together – The Palliative Care Quality Collaborative (The PCQC)

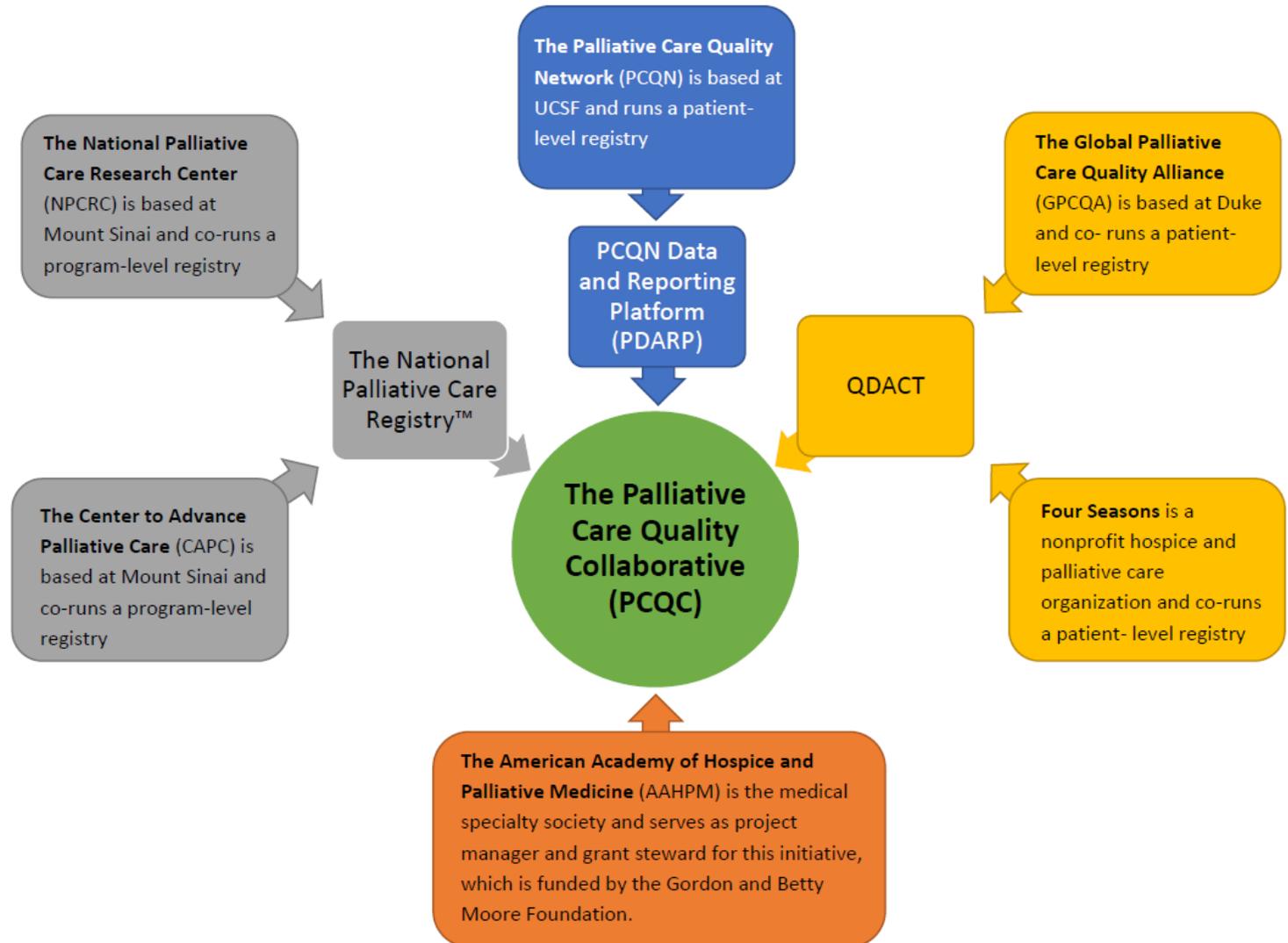
Funded by the Gordon and Betty Moore Foundation and the Cambia Health Foundation



# The PCQC

- The PCQC is a new 501(c)(3) organization that will house a new national palliative care data registry system that will capture both program and patient-level quality data.
- The goal is to have the new registry system operational by summer 2020.

## The Palliative Care Quality Collaborative (PCQC) Project Team:



# Why You Should Join **The PCQC**

- Improve patient care through rapid cycle quality improvement

Improve Patient Care



- Empower palliative care service providers to demonstrate their value to health systems

Demonstrate Value



- Provide the capacity for EHR integration

EHR Integration



- Design, test and implement quality measures that matter for seriously ill patients

Palliative Care Quality Measures



- Assure the quality of palliative care services

Quality Services



- Collect and report data on quality measures in value-based purchasing agreements with payers

Value Based Purchasing



- Create a learning health system for the seriously ill

Learning Health System



- Create a national peer network and collaborative quality projects

Networking and Collaboration



- Ensure that data from different providers measures the same thing – using a standardized approach to increase confidence, consistency, reliability, and benchmarking capabilities

Standardization and Benchmarking



- Improve palliative care research efforts

Research



# The PCQC is committed to providing a transition that is as seamless as possible

- Although the PCQC registry will be different, you can anticipate similar functionality and quality of services as the current registry systems. The PCQC will:
  - work to minimize any interruptions in your service during the transition
  - have a pricing structure that offers both free program-level services (similar to the current offerings in the National Palliative Care Registry) and paid patient-level services (similar to the current offerings in GPCQA and PCQN) to meet the needs of the field
  - incorporate your feedback to provide a strong registry
  - maintain some continuity to the current registry systems' data elements while identifying best practices for each data element.

# The PCQC Board of Directors



Melissa D. Aldridge, PhD, MBA, MPH,  
Mount Sinai



Diane E. Meier, MD, FACP, FAAHPM,  
CAPC, Mount Sinai



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Cincinnati Children's Hospital

# The PCQC Project Team



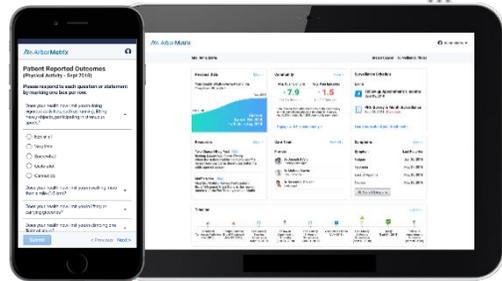
**The PCQC** has hired **ArborMetrix** to build  
the registry system

# ArborMetrix Team



# Example of an ArborMetrix Registry Product

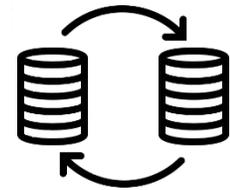
Patient Engagement Suite



Registries on ArborMetrix Registry<sup>x</sup>

Measure ID	Type	Measure Title	Reporting Period	Performance	Score	Report
MM001	Standardized Discharge Planning	Standardized Discharge Planning	2023-01-01 to 2023-03-31	85%	85.0	85.0
MM002	Standardized Discharge Planning	Standardized Discharge Planning	2023-01-01 to 2023-03-31	85%	85.0	85.0
MM003	Standardized Discharge Planning	Standardized Discharge Planning	2023-01-01 to 2023-03-31	85%	85.0	85.0
MM004	Standardized Discharge Planning	Standardized Discharge Planning	2023-01-01 to 2023-03-31	85%	85.0	85.0
MM005	Standardized Discharge Planning	Standardized Discharge Planning	2023-01-01 to 2023-03-31	85%	85.0	85.0

Data Acquisition



EMR Integration

Builder

Survey

Dashboard

Embedded Data Science  
Advanced Analytics  
Risk & Reliability  
Adjustment

CMS Quality Reporting for MIPS

Smart Web  
Forms

# Data Science and Analytics

Industry-leading expertise in the transformation of real-world data into real-world evidence for research and quality improvement

Clinically  
meaningful  
measures

Scientific  
statistical  
models

Real-time  
analytic  
processing



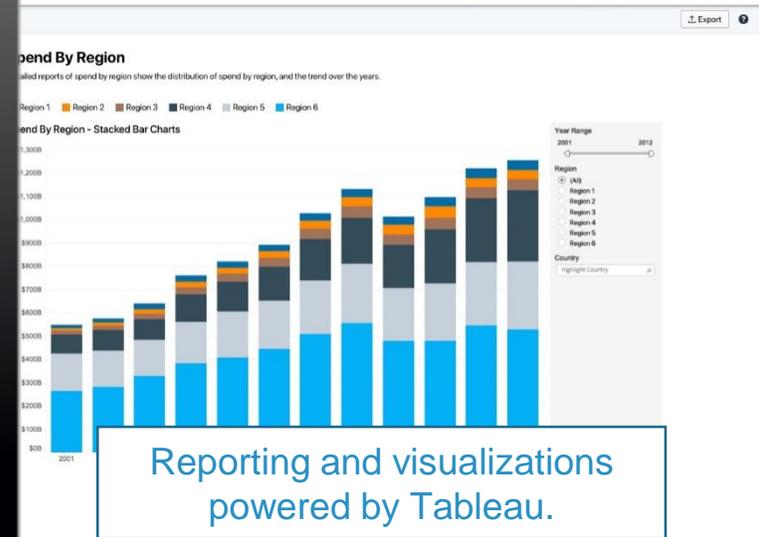
\*Example of an ArborMetrix registry product

# Visualizations and Interactive Experience

ArborMetrix Registry<sup>X</sup> provides access to all patient details with flexible reporting.

The screenshot shows the 'Patient Details' page for a patient named John Doe (Case ID: 21479). The interface includes a sidebar with navigation options like 'Details', 'Diagnosis', 'Demographics', and 'Surgical Profile'. The main content area displays various fields for patient information, including MRN (1111), Institution (Royal Oak), Date of Birth (01/01/1950), Age at First Consult (68), Gender (Female), and Medical Oncologist (Shephard, Jack). The interface is clean and professional, with a clear layout for data entry and viewing.

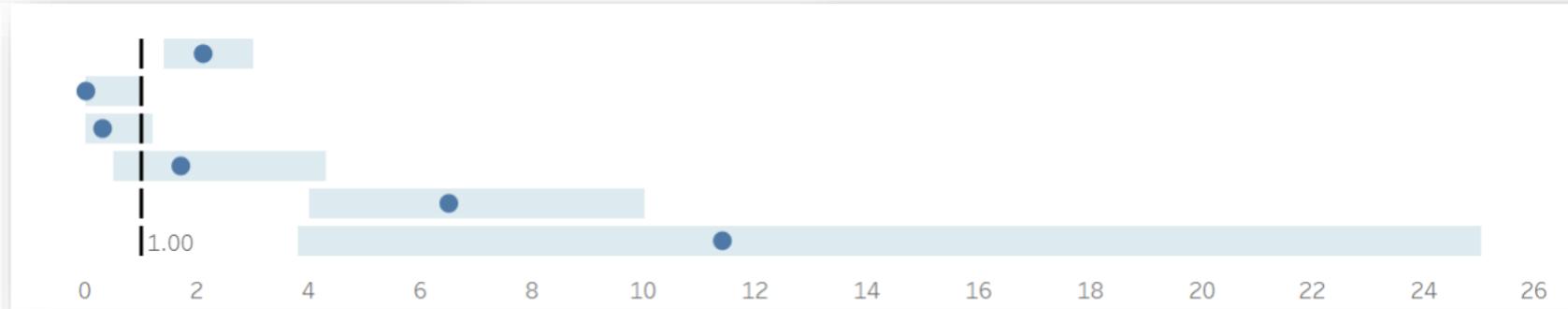
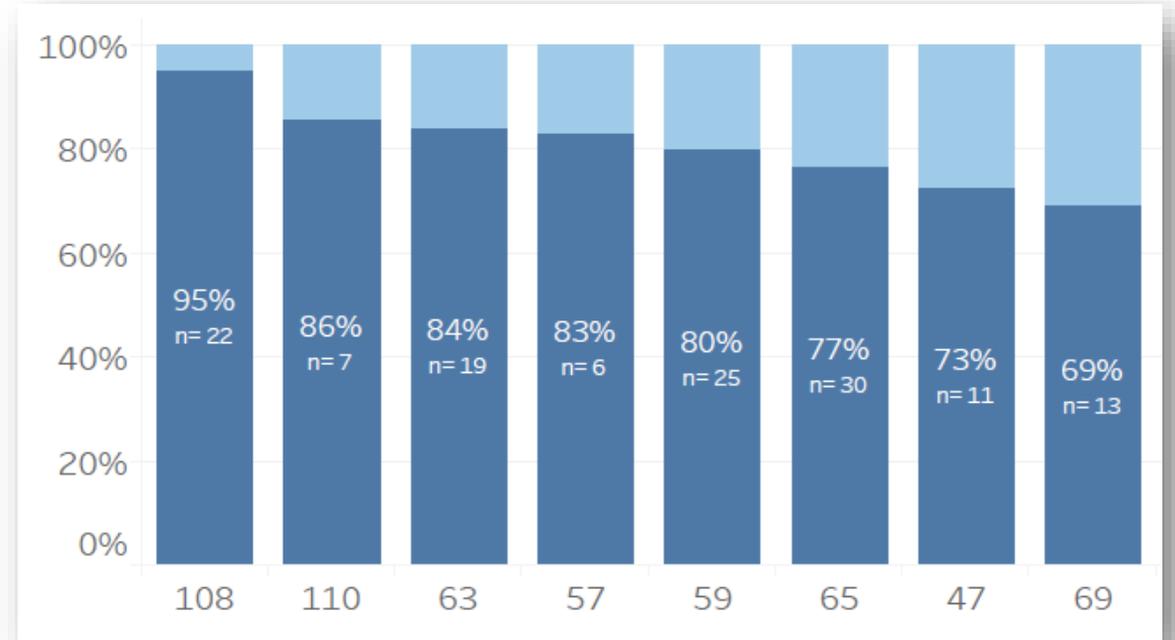
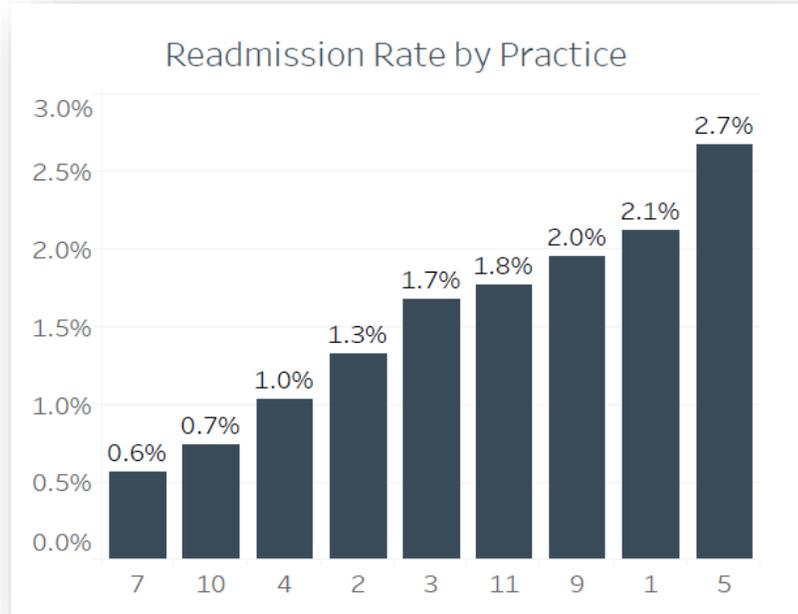
Patient details can be viewed, modified and exported.



Reporting and visualizations powered by Tableau.

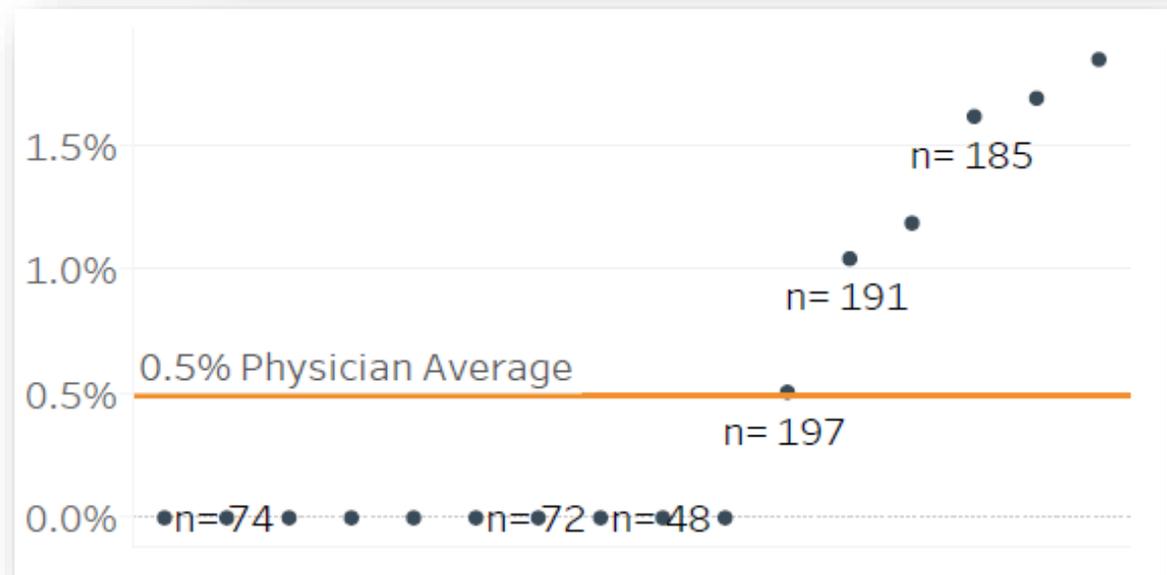
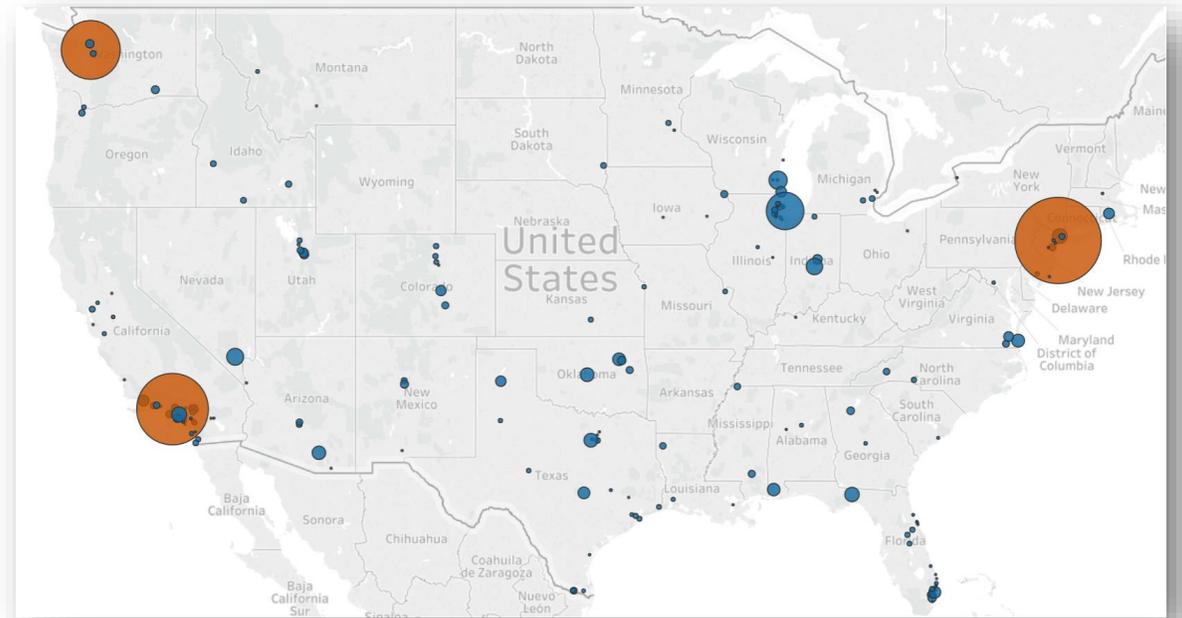
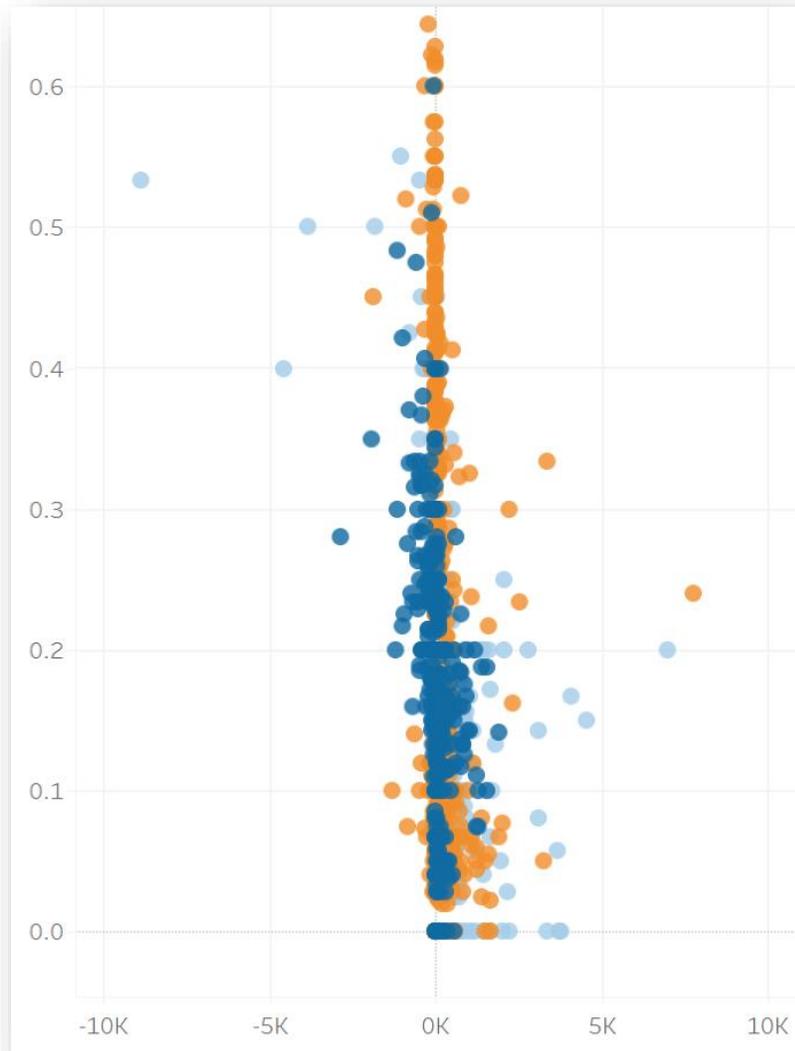
\*Example of an ArborMetrix registry product

# Variety of Visualizations



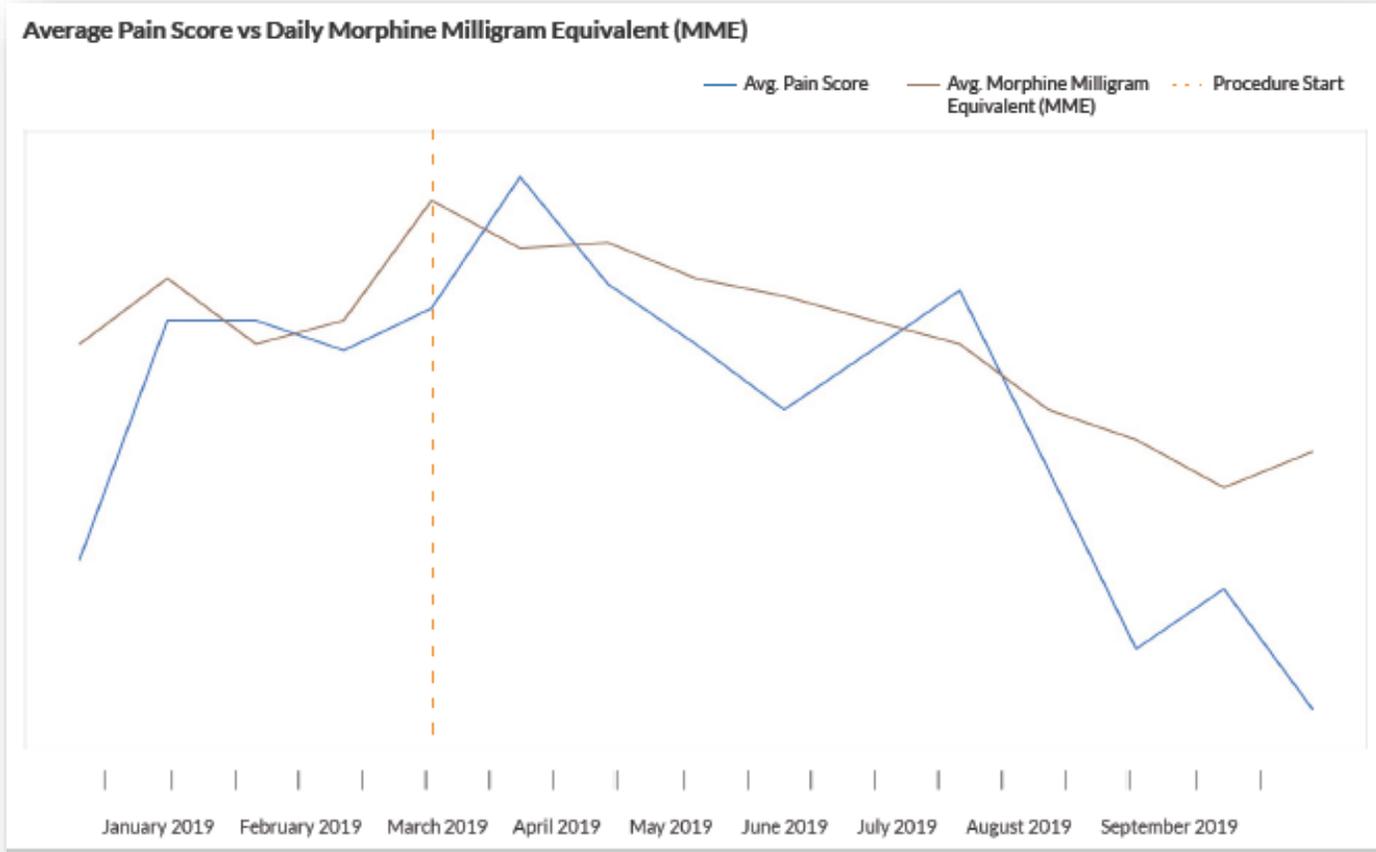
\*Example of an ArborMetrix registry product

# Variety of Visualizations



\*Example of an ArborMetrix registry product

# Variety of Visualization



\*Example of an ArborMetrix registry product

California	156,065	142,352	159,271
New York	93,373	90,020	127,484
Texas	60,593	44,491	65,104
Washington	48,020	40,084	50,537
Pennsylvania	39,355	34,942	42,215
Florida	22,987	19,519	46,968
Illinois	28,275	19,908	31,984
Ohio	24,199	18,383	35,676
Michigan	22,321	37,724	16,225
Virginia	25,322	21,170	24,145
North Carolina	15,155	14,365	26,083
Indiana	11,497	15,735	26,323
Georgia	8,321	26,716	14,059
Kentucky	12,127	11,894	12,571
New Jersey	6,307	14,956	14,501
Arizona	13,525	10,006	11,751
Wisconsin	17,257	6,060	8,798
Colorado	13,243	7,899	10,966
Tennessee	13,507	12,348	4,807
Minnesota	7,611	19,407	2,845
Massachusetts	10,919	11,989	5,727
Delaware	4,759	8,130	14,562
Maryland	9,149	10,390	4,166
Rhode Island	5,919	6,235	10,474
Missouri	2,936	12,182	7,087
Oklahoma	8,284	5,031	6,368
Alabama	6,332	4,209	8,969
Oregon	6,338	5,271	5,822
Nevada	4,635	6,957	5,137
Connecticut	5,175	5,418	2,791
Arkansas	3,188	4,565	3,925

# Reach out to get more information about **The PCQC**

## **Are you a current registry participant with questions? Contact:**

- Global Palliative Care Quality Alliance – [info@gpcqa.org](mailto:info@gpcqa.org)
- National Palliative Care Registry™ - [registryhelpdesk@capc.org](mailto:registryhelpdesk@capc.org)
- Palliative Care Quality Network – [support@pcqn.org](mailto:support@pcqn.org)

## **Are you a potential registry participant with questions? Contact:**

- The American Academy of Hospice and Palliative Medicine – [kast@aahpm.org](mailto:kast@aahpm.org)